Gamma Tech · Business IT

Office Wi-Fi: what to tell support

Record the pattern so Gamma Tech can choose useful technical checks. Keep completed notes inside your business; share through your established support channel.

The problem

Date / approximate time: _____

Device / office area / Wi-Fi network:

_____

Task, error, or interruption: _____

Other people or devices affected:

_____

Simple comparisons

Device / location	Time	Task / result

Try the same laptop in two locations and another approved work device in the affected area. Keep normal approved security and VPN settings in place. Gamma Tech can arrange a suitable wired comparison and network-equipment checks.

Useful context

Recent office changes / busy-period pattern / test details:

_____

_____

Include the failing task and conditions alongside any speed-test result. Keep passwords and sensitive business content out of this sheet.